

Citizens Advice in West Heath Q3 2021-22

citizens advice

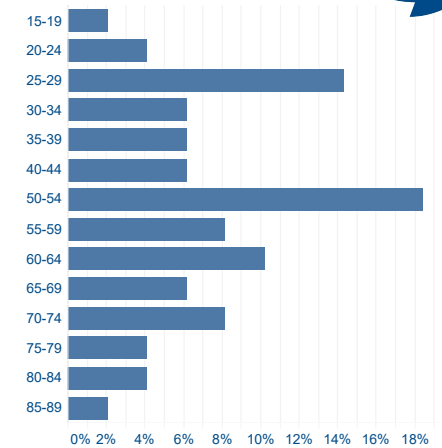
Summary

| | |
|---------------------------------|------------|
| Clients | 53 |
| Quick client contacts | |
| Issues | 133 |
| Activities | 181 |
| Cases | 42 |
| Outcomes | |
| Income gain | £44,271 |
| Re-imbursments, services, loans | £62 |

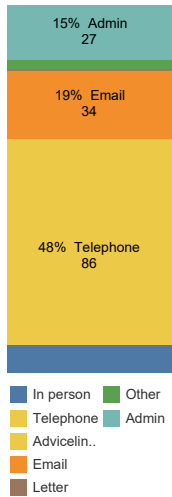
Issues

| | Issues | Clients |
|---------------------------------|------------|---------|
| Benefits & tax credits | 42 | 14 |
| Benefits Universal Credit | 29 | 8 |
| Consumer goods & services | 1 | 1 |
| Debt | 10 | 5 |
| Employment | 5 | 3 |
| Financial services & capability | 3 | 3 |
| Housing | 11 | 9 |
| Immigration & asylum | 4 | 3 |
| Legal | 4 | 3 |
| Other | 3 | 3 |
| Relationships & family | 11 | 6 |
| Tax | 1 | 1 |
| Utilities & communications | 9 | 3 |
| Grand Total | 133 | |

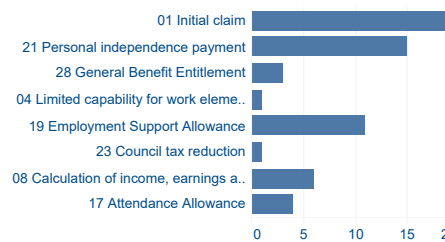
Age



Channel (Client and third party)



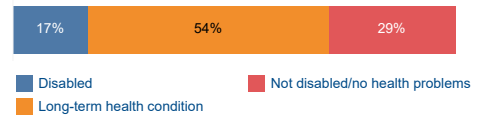
Top benefit issues



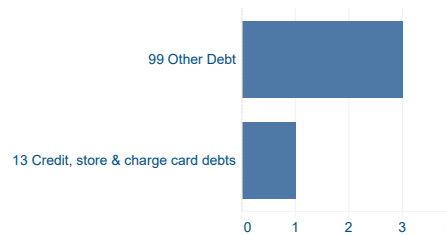
Gender



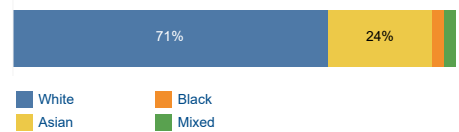
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community