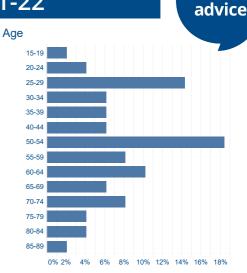
Citizens Advice in West Heath Q3 2021-22

Issues

Su	mr	na	ry

53
133
181
42
£44,271
£62

Issues Clients Benefits & tax credits 42 Benefits Universal Credit 29 8 Consumer goods & services 1 Debt 10 5 5 3 Employment Financial services & capability 3 3 11 9 Housing Immigration & asylum 4 3 Legal 4 3 Other 3 3 Relationships & family 11 6 Тах 1 1 Utilities & communications 9 3 Grand Total 133



citizens

Channel

(Client and third party)



Top benefit issues				
01 Initial claim				
21 Personal independence payment				
28 General Benefit Entitlement				
04 Limited capability for work eleme				
19 Employment Support Allowance				
23 Council tax reduction				
08 Calculation of income, earnings a				
17 Attendance Allowance				
	0	5	10	15
Top debt issues				
99 Other Debl				
13 Credit, store & charge card debts	5			

	Gender	Gender				
		63%		37%		
	Female Male Disability / Long-term health					
20	17%	54%		29%		
		ealth condition	Not disat	oled/no health pro	blem	
	Ethnicity					
		71%		24%		
	White Asian	Black Mixed				
4						



0

1

2

3

The charity for your community