

Citizens Advice in St John's Q3 2021-22

citizens
advice

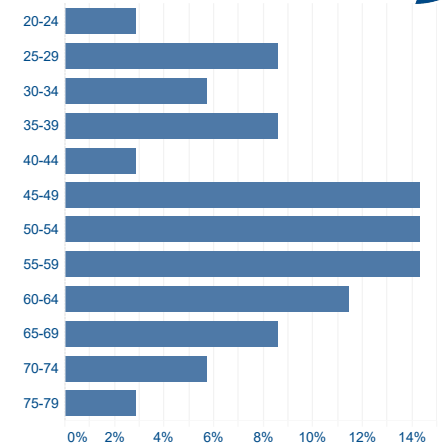
Summary

Clients	40
Quick client contacts	
Issues	139
Activities	126
Cases	32
Outcomes	
Income gain	£7,648
Repayments rescheduled	£14,092

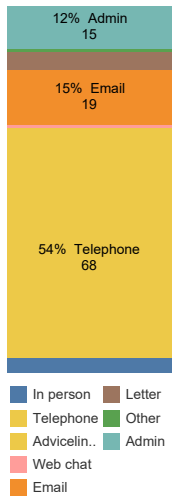
Issues

	Issues	Clients
Benefits & tax credits	49	15
Benefits Universal Credit	13	8
Consumer goods & services	3	2
Debt	27	9
Employment	13	4
Financial services & capability	4	3
GVA & Hate Crime	1	1
Housing	16	5
Other	2	2
Relationships & family	8	2
Travel & transport	1	1
Utilities & communications	2	2
Grand Total	139	

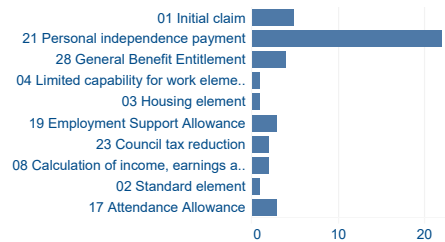
Age



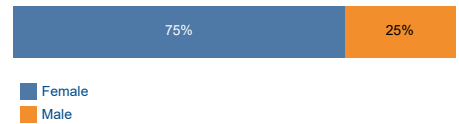
Channel (Client and third party)



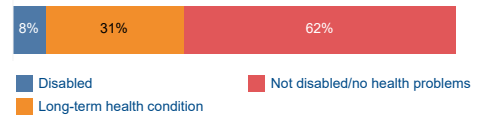
Top benefit issues



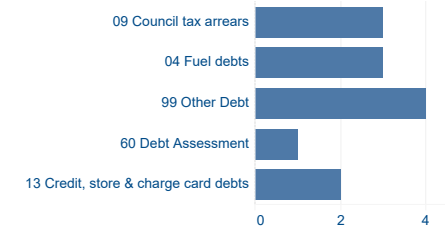
Gender



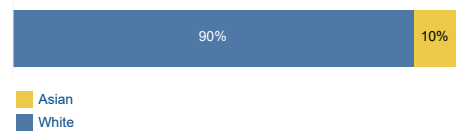
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community