

Citizens Advice in Rowhill Q3 2021-22

citizens
advice

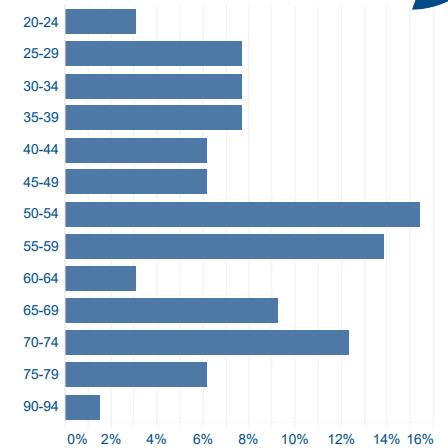
Summary

| | |
|------------------------------|------------|
| Clients | 73 |
| Quick client contacts | |
| Issues | 196 |
| Activities | 228 |
| Cases | 65 |
| Outcomes | |
| Income gain | £23,305 |

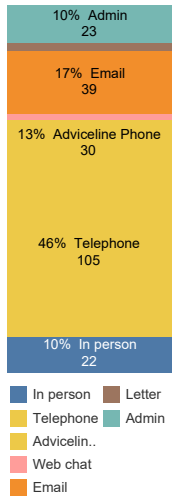
Issues

| | Issues | Clients |
|---------------------------------|------------|---------|
| Benefits & tax credits | 62 | 25 |
| Benefits Universal Credit | 23 | 7 |
| Consumer goods & services | 6 | 5 |
| Debt | 8 | 4 |
| Education | 1 | 1 |
| Employment | 11 | 4 |
| Financial services & capability | 15 | 7 |
| GVA & Hate Crime | 1 | 1 |
| Health & community care | 4 | 4 |
| Housing | 18 | 11 |
| Immigration & asylum | 3 | 3 |
| Legal | 5 | 5 |
| Other | 8 | 6 |
| Relationships & family | 12 | 8 |
| Travel & transport | 4 | 3 |
| Utilities & communications | 15 | 7 |
| Grand Total | 196 | |

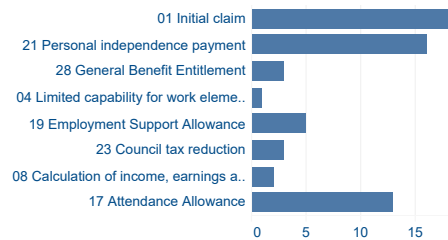
Age



Channel (Client and third party)



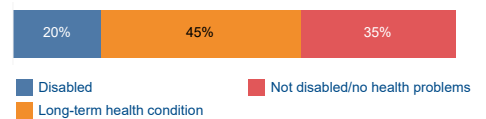
Top benefit issues



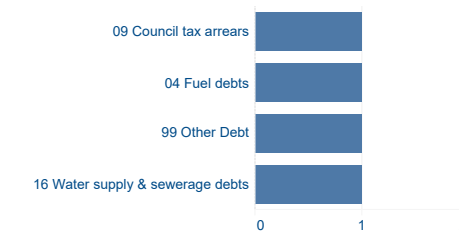
Gender



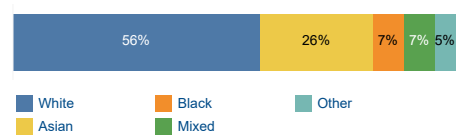
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community