Citizens Advice in Manor Park Q3 2021-22 Summary Issues Age 20-24 Benefits & tax credits Clients 89 25-29 Benefits Universal Credit 61 30-34 **Quick client contacts** 35 10 35-39 Education Issues 271 Employment 15 40-44 17 45-49 Activities 327 GVA & Hate Crime 50-54 Health & community care 55-59 Cases 85 60-64 6 Immigration & asylum 65-69 Legal Outcomes Other Relationships & family 80-84 Income gain £40,917 Travel & transport Utilities & communications **Grand Total** 10% 12% Channel Top benefit issues Gender (Client and third party) 43% 21 Personal independence payment 12% Admin 39 04 Limited capability for work eleme.. Female 03 Housing element Male 19 Employment Support Allowance 29% Email Disability / Long-term health 08 Calculation of income, earnings a.. 02 Standard element 17 Attendance Allowance 20 Disabled Not disabled/no health problems Top debt issues Long-term health condition 09 Council tax arrears **Ethnicity** 99 Other Debt 16 Water supply & sewerage debts In person Letter Telephone Other White Black Other 14 Unsecured personal loan debts Advicelin.. Admin Mixed Asian



06 Rent arrears - LAs or ALMOs

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