

Citizens Advice in Fernhill Q3 2021-22

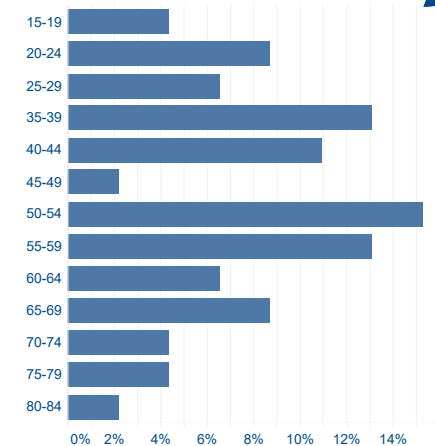
Summary

Clients	51
Quick client contacts	
Issues	132
Activities	196
Cases	36
Outcomes	
Income gain	£1,011

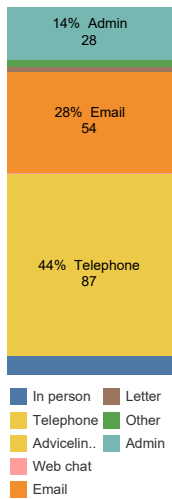
Issues

	Issues	Clients
Benefits & tax credits	37	16
Benefits Universal Credit	35	8
Consumer goods & services	1	1
Debt	4	4
Education	1	1
Employment	1	1
Financial services & capability	8	5
Health & community care	2	1
Housing	18	8
Immigration & asylum	2	2
Legal	8	7
Other	6	6
Relationships & family	2	1
Tax	1	1
Travel & transport	1	1
Utilities & communications	5	1
Grand Total	132	

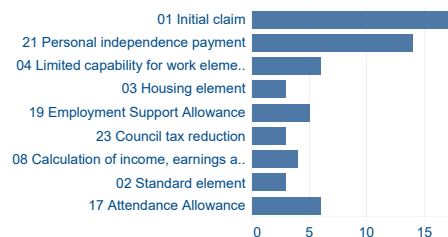
Age



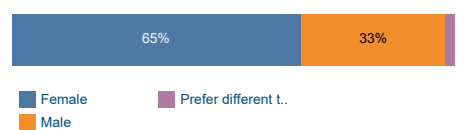
Channel (Client and third party)



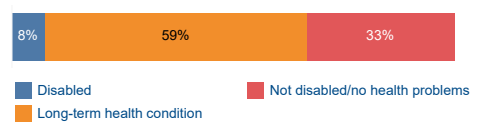
Top benefit issues



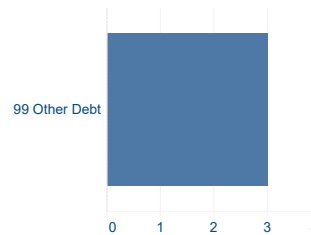
Gender



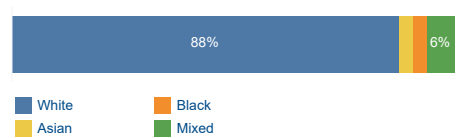
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community