

Citizens Advice in Empress Q3 2021-22

citizens
advice

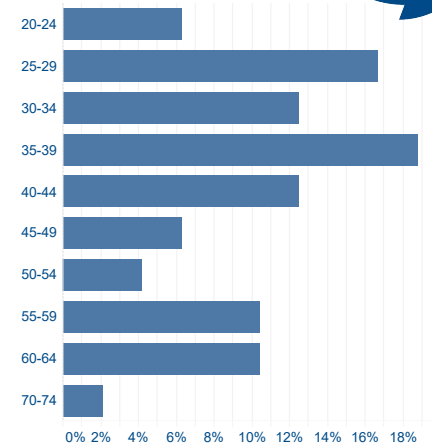
Summary

Clients	52
Quick client contacts	
Issues	166
Activities	216
Cases	50
Outcomes	
Income gain	£20,589

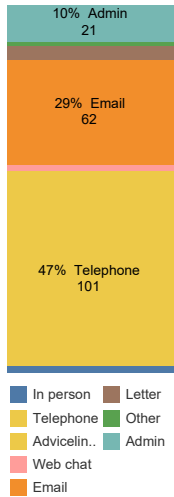
Issues

Issues	Clients
Benefits & tax credits	12
Benefits Universal Credit	9
Consumer goods & services	2
Debt	5
Education	1
Employment	1
Financial services & capability	4
GVA & Hate Crime	1
Health & community care	1
Housing	14
Immigration & asylum	1
Legal	5
Other	5
Relationships & family	8
Tax	2
Travel & transport	1
Utilities & communications	3
Grand Total	166

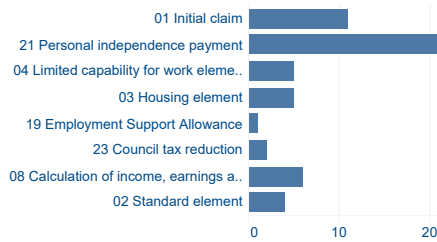
Age



Channel (Client and third party)



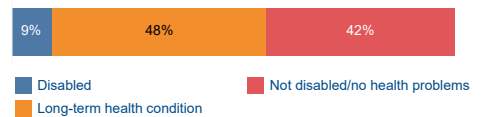
Top benefit issues



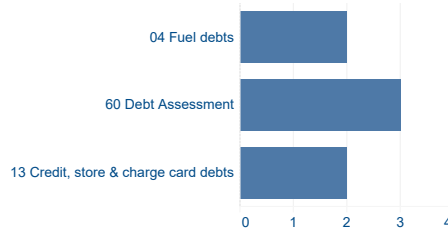
Gender



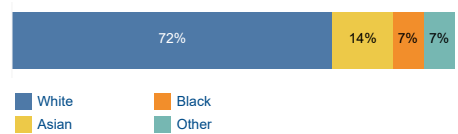
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community