

Citizens Advice in Cove & Southwood Q3 2021-22

citizens
advice

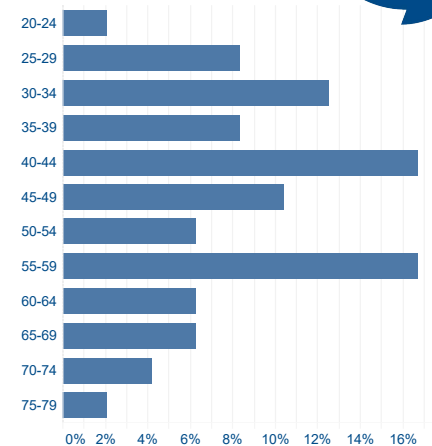
Summary

Clients	48
Quick client contacts	
Issues	186
Activities	165
Cases	40
Outcomes	
Income gain	£9,502
Debts written off	£363
Repayments rescheduled	£36

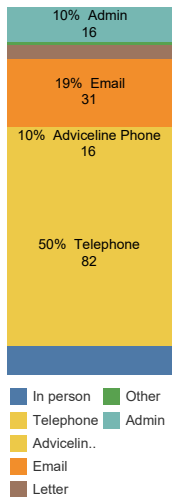
Issues

Issues	Clients
Benefits & tax credits	20
Benefits Universal Credit	11
Debt	7
Employment	5
Financial services & capability	5
GVA & Hate Crime	1
Housing	4
Legal	1
Other	7
Relationships & family	3
Tax	1
Travel & transport	1
Utilities & communications	7
Grand Total	186

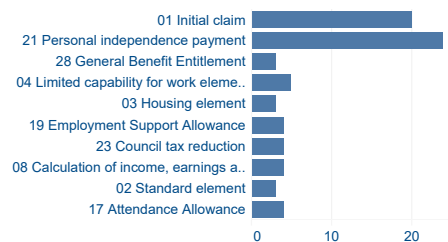
Age



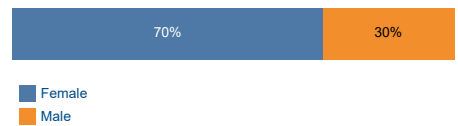
Channel (Client and third party)



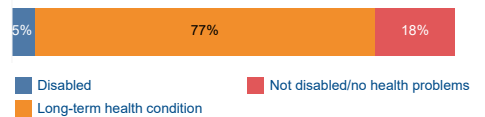
Top benefit issues



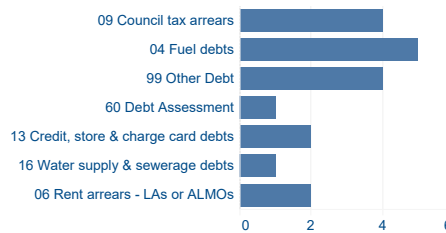
Gender



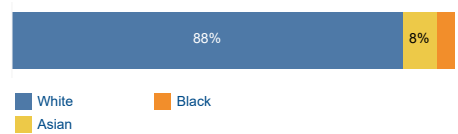
Disability / Long-term health



Top debt issues



Ethnicity



The charity for your community