## Citizens Advice in Aldershot Park Q3 2021-22 citizens advice Summary Issues Age 20-24 Benefits & tax credits Clients 83 Benefits Universal Credit 69 **Quick client contacts** Consumer goods & services 35-39 18 Issues 279 Employment Financial services & capability Activities 302 GVA & Hate Crime 50-54 Health & community care 5 Cases 75 55-59 Housing 28 13 Immigration & asylum Outcomes Legal 18 65-69 16 10 Other 70-74 £19.241 Income gain Relationships & family Travel & transport Utilities & communications Debts written of £1,544 **Grand Total** 4% 6% 8% 10% 12% Channel Top benefit issues Gender (Client and third party) 21 Personal independence payment 53% 28 General Benefit Entitlement 04 Limited capability for work eleme.. 03 Housing element Female 19 Employment Support Allowance Male 25% Email 23 Council tax reduction Disability / Long-term health 08 Calculation of income, earnings a.. 02 Standard element 17 Attendance Allowance 0 20 Disabled Not disabled/no health problems Top debt issues Long-term health condition Ethnicity 99 Other Debt 60 Debt Assessment In person Letter 49 Debt Relief Order Telephone Other White Other



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