#### 01/04/2020 to 31/03/2021

### Key statistics for clients helped in St Mark's

#### citizens advice Rushmoor

#### Summary

Clients	126
Quick client contacts	
Issues	395
Activities	505
Cases	137

Outcomes

## £55,584

#### Channel (Client and third party)



	Issues	Clients
Benefits & tax credits	85	32
Benefits Universal Credit	65	24
Consumer goods & services	12	8
Debt	51	16
Discrimination & Hate & GVA	8	5
Employment	37	17
Financial services & capability	8	5
Health & community care	16	9
Housing	31	21
Immigration & asylum	5	4
Legal	18	14
Other	15	6
Relationships & family	33	14
Тах	2	2
Travel & transport	7	5
Utilities & communications	2	2
Grand Total	395	

#### Top benefit issues



#### Age 15-19 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 90-94 0% 2% 4% 6% 8% 10% 12% 14% 16%

#### Gender

50%	50%
Female Male	
Disability / Long-term	health

# 9% 34% 57% Disabled Not disabled/no health problems Long-term health condition Ethnicity

	85%	7%	7%
White Asian	Black Mixed		



## The charity for your community