#### 01/04/2020 to 31/03/2021

### Key statistics for clients helped in Rowhill

#### citizens advice Rushmoor

#### Summary

Clients	140
Quick client contacts	
Issues	467
Activities	564
Cases	153

#### Outcomes

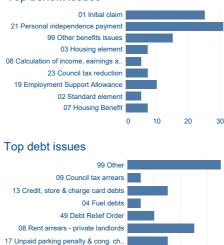
£21,197

#### Channel (Client and third party)



	Issues	Clients
Benefits & tax credits	102	47
Benefits Universal Credit	44	19
Consumer goods & services	18	12
Debt	39	17
Discrimination & Hate & GVA	4	3
Employment	72	29
Financial services & capability	26	15
Health & community care	6	5
Housing	39	19
Immigration & asylum	15	4
Legal	23	12
Other	27	19
Relationships & family	22	8
Travel & transport	8	7
Utilities & communications	22	11

#### Top benefit issues



0

14 Unsecured personal loan debts

#### Age 15-19 20-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75-79 80-84 85-89 0% 2% 4% 6% 8% 10% 12% 14%

# 47% 53% Female Male Male Disability / Long-term health 7% 41% 53% Disabled Not disabled/no health problems

#### Ethnicity

Gender

	70%	20%	
White Asian	Black Mixed	Other	



## The charity for your community