01/04/2020 to 31/03/2021

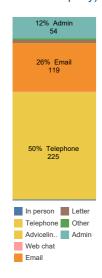
Key statistics for clients helped in Empress



Clients	111
Quick client contacts	
Issues	404
Activities	454
Cases	119

£80,668

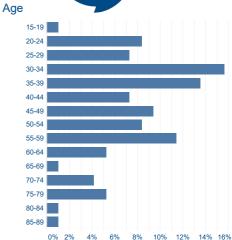
Channel (Client and third party)

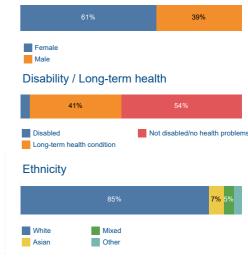


Issues		
	Issues	Clients
Benefits & tax credits	107	39
Benefits Universal Credit	53	19
Consumer goods & services	7	5
Debt	22	10
Discrimination & Hate & GVA	8	6
Education	4	2
Employment	34	15
Financial services & capability	14	9
Health & community care	17	6
Housing	50	25
Immigration & asylum	3	2
Legal	16	9
Other	16	11
Relationships & family	25	13
Tax	1	1
Travel & transport	9	4
Utilities & communications	18	8
Grand Total	404	









Gender



The charity for your community